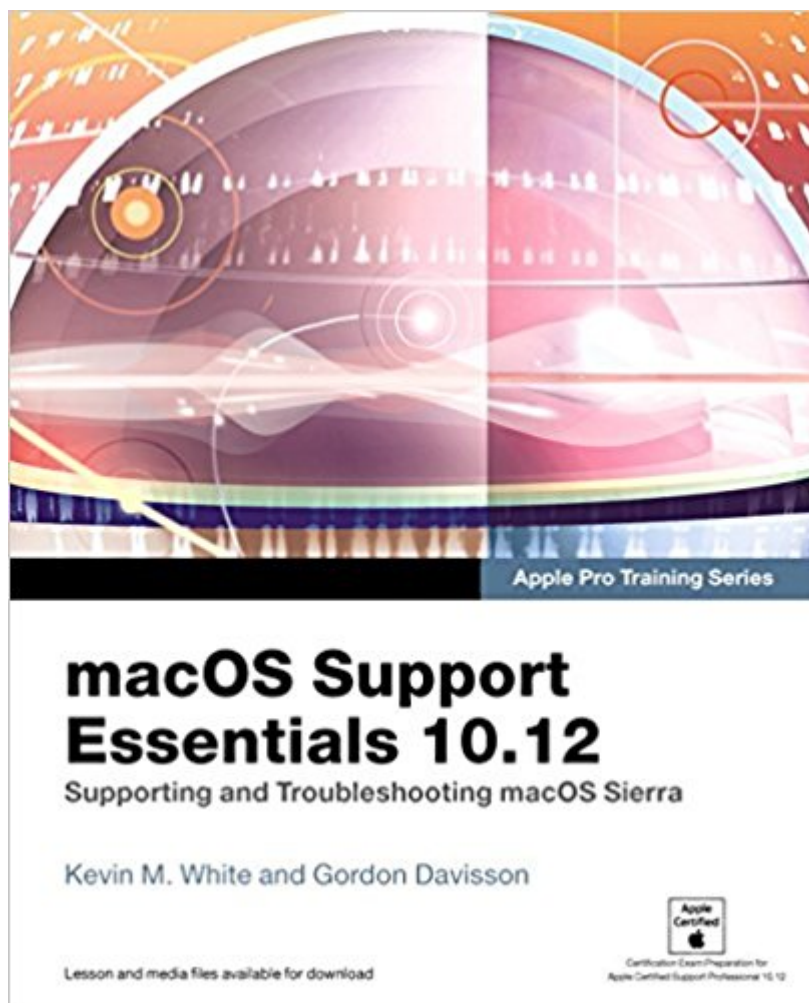




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# MacOS Support Essentials 10.12 - Apple Pro Training Series: Supporting And Troubleshooting MacOS Sierra



## Synopsis

Apple Pro Training Series: macOS Support Essentials 10.12    The Apple-Certified Way to Learn  
This is the official curriculum of the macOS Support Essentials 10.12 course and preparation for Apple Certified Support Professional (ACSP) 10.12 certification—as well as a top-notch primer for anyone who needs to support, troubleshoot, or optimize macOS Sierra. The only Apple-certified book on the market, this guide is designed for support technicians, help desk specialists, and ardent Mac users and takes you deep inside the macOS Sierra operating system. You’ll find in-depth, step-by-step instruction on everything from installing and configuring macOS Sierra to managing networks and system administration—all on your way to preparing for the industry-standard ACSP certification. Covers updated system utilities and new features of macOS Sierra, including Siri and Optimized Storage. Features authoritative explanations of underlying technologies, troubleshooting, system administration, and much more. Focused lessons take you step by step through practical, real-world tasks. Lesson files and bonus material available for download—including lesson review questions to help prepare you for the Apple certification exam. Web Edition provides full text of the book available online as part of our Content Update Program with revised content for significant software updates.

## Book Information

Series: Apple Pro Training

Paperback: 960 pages

Publisher: Peachpit Press; 1 edition (February 6, 2017)

Language: English

ISBN-10: 0134713850

ISBN-13: 978-0134713854

Product Dimensions: 7.3 x 2 x 9 inches

Shipping Weight: 3.4 pounds (View shipping rates and policies)

Average Customer Review: 4.1 out of 5 stars    7 customer reviews

Best Sellers Rank: #92,065 in Books (See Top 100 in Books) #18 in Books > Computers & Technology > Operating Systems > Macintosh #111 in Books > Textbooks > Computer Science > Operating Systems #180 in Books > Computers & Technology > Certification

## Customer Reviews

Kevin M. White serves the Apple community through his company, Macjutsu Inc., which is dedicated to sharing knowledge of the “Apple way.” He is a trainer and a regular presenter at

Apple industry events. Kevin co-authored his first book in 2005 and has subsequently authored or co-authored several books including OS X Support Essentials 10.11 and Managing Apple Devices. Gordon Davisson has spent over 20 years working with Apple hardware and software and designing and implementing networking solutions. An Apple Certified System Administrator, Gordon has also been an Apple Certified Trainer since 2002 and is a consultant and instructor teaching macOS and other courses. Gordon was the co-author of OS X Support Essentials 10.11.

Although the book doesn't get too technical, it still provides a sufficient overview of OS X 10.12. Good for beginners, but not for advanced users.

Great book

Everything you need to know about MacOS is in this book. Easy read. VERY informative.

Its a step-by-step guide. I think that itprotv is much better at guiding you through the process. As a knowledge guide it's very hard to use. Information is scattered and hard to find when you want to look up an answer when you stumble in a practice exam.

Great series of books for test prep... as one would assume however, they are a little on the dull side.

The book is very good if you want to know more about MacOS or you work as Apple Support, also you can check iLearn: Advance ACSP on App Store it helps me get the certificate because have all the questions and instructions. Also if you want to find more about AppleCare Technician check IT Professionals Training on iOS device

A bit on the tech side so average computer user will not likely benefit. However, for those seeking tech. certification by Apple it would be a great basis of problem knowledge.

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